

**March 19, 2020, from Provost Robbin Hoopes**

Dear Cincinnati State Student,

I know you have a lot to deal with right now, so I'll keep this short: Cincinnati State wants to do as much as we can to help you complete your Spring Semester classes and finish your degree or certificate on time.

**Starting Monday, March 23, we are moving all College support services (such as Registration, Financial Aid, Tutoring, and Advising) to remote delivery.** Some process changes are still being worked out, so more information will be shared as soon as it's available.

- The attached PDF is a **Student Resource Guide** for Cincinnati State services that can help you. The Guide also includes some links to information that might help you cope with the disruptions we're all experiencing. *[note: the most up-to-date resource info is now on the College Covid-19 web page (link below).]*
- You may also want to check out the "Student FAQs" on the web page <https://www.cincinnati-state.edu/COVID-19>

College faculty members and all of our student services are going to try to be as flexible as we can while helping you complete your classes-- and possibly helping you deal with other massive changes happening in your life right now.

We don't yet have every detail worked out for every situation, but please let us know your concerns and give us a little time to work on addressing your needs.

**If you have not heard anything from your instructor about how your class is going to continue while using remote delivery, or if you have other concerns, send a message to [covid-19@cincinnati-state.edu](mailto:covid-19@cincinnati-state.edu).**

- Please include relevant details, like the course name/number and section number.
- I will be reading your messages, but it might take a little while to get through all of them and get back to you, so I appreciate your patience.

I know that everyone is trying to do the best they can under extraordinary conditions. Please stay safe, and know that Cincinnati State wants to help you achieve your academic goals.