

Career Choice Coaching

Frequently Asked Questions regarding Career Choice Coaching

Career Choice is an education benefit that empowers employees to learn new skills for career success at Amazon or elsewhere. We meet learners where they are on their education journey through a variety of education and skills training opportunities including pre-paid college tuition, industry certifications aligned to in-demand jobs, and foundational skills such as English Language Learner (ELL) programs, high school diplomas, and GEDs. Career Choice offers employees coaching support to make informed and intentional decisions regarding their benefit. Coaching can be used for education advising and/or career services. Our goal is to help our employees take the next step in their career, whether that is at Amazon or elsewhere. This document outlines the Career Choice Coaching program and some frequently asked questions.

FAQS

Who is eligible for coaching?

Coaching is available to hourly full-time and part-time employees. The majority of participants work in our Fulfillment Centers, but some also work in our corporate offices, AWS data centers, and call centers.

What services can coaching provide?

Coaching can provide the following Education Advising and Career Services support:

Education Advising:

- ✓ Defining goals
- ✓ Selecting the best academic programs and schools to achieve their goals
- ✓ Navigating the admissions, financial aid, and credit transfer processes
- ✓ Developing time management skills/creating work-life-school balance

Career Services:

- ✓ Defining career goals
- ✓ Identifying job searching resources and strategies
- ✓ Developing or reviewing a resume
- ✓ Understanding the interviewing process and providing mock interviews

Do employees need to be part of Career Choice to utilize coaching?

No, coaching is available to all eligible employees regardless of their Career Choice status.

Is there a cost for coaching?

No, coaching is an employee benefit and, therefore, there is no cost to the employee.

How do employees connect with a coach?

Employees can schedule an appointment via: <https://amzn.to/3KQOnt2>

How often can employees connect with a coach?

Coaches and employees co-create goals and determine the number of sessions needed to achieve those goals. There is no minimum or maximum.